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WaiterPAD Handhelds Celebrate Ten Years

Restaurant Handheld Ordering System Celebrates a Decade of Reliable, Robust Operation at Matsuri Restaurant in Perth Australia

WANGARA, WA Australia – March 1, 2010 – TriniTEQ International Pty Ltd, a leading developer of handheld ordering systems for the global hospitality industry, announced today the recent ten year anniversary of the first WaiterPAD system deployment. The historic installation took place in late 1999 at celebrated Japanese restaurant Matsuri in the Perth Central Business District (CBD). At the time, this was believed to be amongst the first successful restaurant handheld deployments in Australia.

WaiterPAD is a complete handheld ordering system designed specifically for hospitality. WaiterPAD includes a handheld, a robust ordering application and reliable RF wireless networking. As a low frequency, long-range Radio Frequency (RF) system, WaiterPAD has advantages over Wi-Fi systems in the restaurant environment. Restaurants commonly contain enclosed rooms, microwaves, glass, steel, liquids, and long distances to cover – all of which are more difficult for Wi-Fi technology.

"From the day I opened Matsuri in the CBD, we wanted to match a top dining experience with very efficient service," commented Yutaka Takeuchi, Founder of Matsuri. "Especially during lunch, our customers require prompt service. WaiterPAD allowed us to provide excellent service matched to high quality Japanese food. It has been so invaluable to us that over the years, we have upgraded our WaiterPAD system several times. We cannot imagine operating without it."

Matsuri, meaning "festival" in Japanese, has been an icon of Perth dining since Yutaka Takeuchi founded the restaurant in 1990. Mr. Takeuchi's intention is to provide exceptional quality, reasonably priced Japanese food to Perth's blossoming business centre. Located in the QV1 building in Perth's CBD, Matsuri is a striking venue designed by Architect Michael Roxby which combines contemporary style with an oriental feel. The emphasis of healthy, delicious meals that are pleasing to the eye and most importantly, the taste bud, has ensured a continuous flow of guests for lunch and evening meals in a clean, crisp and friendly environment.

"We are proud to be one of the industry pioneers with restaurant handheld technology and of the breakthrough we had over ten years ago," commented James Vote, Technical Director and co-Founder, TriniTEQ. "We were challenged to develop a system that could meet the unique needs of Matsuri and subsequently restaurants around the world. Over the past 10 years we have continuously refined the technology and are pleased with the bottom line benefits WaiterPAD delivers. We are especially proud to have Matsuri as a WaiterPAD customer to this day."

WaiterPAD is used by thousands of major restaurants, bars, cafes, theaters and sporting venues around the world. The system operates with TriniTEQ's WaiterPOS POS software and is available for integration with other POS system via the TriniTEQ Mobility interface.

For information on Matsuri visit, <http://www.matsuri.com.au/about.php>

About TriniTEQ

TriniTEQ is a global provider of WaiterPAD handheld POS solutions for restaurants, bars, hotels, theaters, sporting stadia, and other service markets. WaiterPAD is available bundled with WaiterPOS and select 3rd party POS systems. The company's headquarters are in Perth, Australia, with regional headquarters in North America and Liverpool, UK. For more information, please visit www.triniteq.com.

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